

Scheduling Policy

As we are an appointment only office, we have reserved time in our schedule exclusively for you. Out of respect for our trainer we ask for you to cancel at least 24 hours prior to your scheduled start time. Cancellations made under 24 hours and not rescheduled for a time before the weeks end will incur a session charge payable by one of the following methods:

- Card on file
- Invoice
- Counts against prepaid sessions

We reserve the right to waive charges at our discretion due to special circumstances.

We allow a 15-minute grace period for late arrivals however after 15 minutes we may need to cancel your time as a courtesy to the next client. Of course, give us a call, it may work out.

We are happy to reschedule appointments cancelled under 24 hours without charge due to illness. Due to COVID and other highly transmissible viruses, we reserve the right to refuse service should you arrive exhibiting, but not limited to, any of the following symptoms:

- Sneezing
- Coughing
- Vomiting
- Fever

Best ways to contact our office:

- Call or text (206) 790-0966
- kelly@westseattleneurofeedback.com

We look forward to meeting with you and guiding you through your journey!

By signing below, you agree to West Seattle Neurofeedback's Scheduling Policy.

Your Signature _____ Today's Date _____

Your Printed Name _____